

Home Energy Plus Furnace Program Overview

	Wx-REF:	WHEAP Emergency Furnace:	WHEAP Non-emergency Furnace:
Program Components	Weatherization Agency requests furnace funds from WHEAP to address <i>special circumstances</i> .	WHEAP Agency refers a client with an emergency furnace need (<i>no-heat/unsafe furnace</i>) to Weatherization.	WHEAP Agency refers a client to Weatherization because of a <i>non-emergency</i> furnace need.
Dates	All Year	October 1 – May 15	May 16 – September 30
Goal	To address identified furnace issues where weatherization funds cannot be used. Furnace is unsafe or needs replacement based on limited useful life remaining. ¹	To address no-heat/unsafe furnace emergencies during the heating season. Emergency timelines apply.	To address unsafe/non-working furnace issues occurring outside of the Emergency Furnace Program season.
Similarities	<ul style="list-style-type: none"> ▪ WHEAP verifies Home Energy Plus eligibility. ▪ WHEAP and Weatherization agencies need to work closely and coordinate activities. ▪ WHEAP reserves funds and processes invoices. ▪ Both Weatherization and WHEAP agencies have the responsibility for identifying and addressing a potential health/safety furnace related concern – regardless of what time of year it occurs. ▪ Not reported in WisWAP. ▪ Heating systems in 2-4 unit rental properties can be addressed if the property owner lives in the building and is eligible for HE+. If the heating system to be repaired/replaced is in a rental unit, the renter must also be HE+ eligible. 		
Differences	<ul style="list-style-type: none"> ▪ Referral is going from Weatherization to WHEAP. ▪ Minimal or no Weatherization operator fees (typically). <ul style="list-style-type: none"> ✓ No assessment. ✓ No final inspection fee. 	<ul style="list-style-type: none"> ▪ Referral is going from WHEAP to Weatherization. ▪ Assessment is required. ▪ Final inspection is required. 	<ul style="list-style-type: none"> ▪ Emergency Timelines do not apply. ▪ Referral goes from WHEAP to Weatherization. ▪ Assessment is required. ▪ Final inspection is required.

¹ The Weatherization Program technical requirements are the foundation for repair/replacement under the HE+ Furnace Program. Replacement may occur based on Health and Safety issues or when a system has less than a 5 year useful life and costs more than \$500 to repair. However, the Weatherization Agency may identify a furnace with a short (< 2 year) life expectancy and repairs not exceeding \$500. In this case, the furnace would still be replaced because it would help avoid a future (repeated) HVAC visit under the Emergency Furnace program.